Welcome to UC SHIP at UC Irvine!

BUILT FOR STUDENTS, WITH STUDENT INVOLVEMENT, THE UNIVERSITY OF CALIFORNIA STUDENT HEALTH INSURANCE PLAN—UC SHIP—is accessible and affordable coverage that protects you from unexpected health care costs that could affect your future success—graduation and beyond.

UC SHIP at UC Irvine includes Medical, Behavioral Health, Pharmacy, Dental and Vision coverage for you, with the option of purchasing separate coverage for your eligible dependents. Plus, your worldwide Medical coverage includes emergency and urgent care services provided anywhere in the world.

All in the UC Family

As a member of UC SHIP, you have access to the UC Family of five nationally ranked medical centers at Davis, Irvine, Los Angeles, San Diego and San Francisco—along with their affiliated facilities and professional providers — where you’ll pay lower student rates. Be sure to get a referral from the SHC before making an appointment with a UC Family provider outside of the SHC, or with other Anthem Blue Cross Prudent Buyer network providers. Referrals are not required for emergency room services or Urgent Care Clinic visits.

Coverage and Choices

The graduate student plan at UC includes Medical, Behavioral Health, Pharmacy, Dental and Vision coverage.

Dependents

If you are covered under UC SHIP, you have the option of enrolling eligible dependents in your own plan. Medical, Dental and Vision coverage can be purchased through the Wells Fargo Insurance Services Customer Care for UC SHIP Voluntary Student and Dependent Coverage by calling (800) 853-9999. Wells Fargo can provide you with information about Dependent Plan rates.

A Quick How-To On Waiving Coverage

All UC students are required to have medical insurance, which is why UC SHIP automatically covers all registered graduate students assessed a CHPP fee—including domestic and international students, and students in absentia. You’ll find the cost of coverage (premium) included on your Student Billing Services “ZOT” account. If you already have a health plan that meets the University’s health coverage requirements, see the UC SHIP website to learn how to waive enrollment in UC SHIP.

Care on the Go

Go mobile with our new apps for your Medical, Pharmacy and Dental Plans, Prescription refill and health coverage information at your fingertips, any time you need them.

Study and travel the world—you’re covered! To keep up with global health care costs, your coverage for medical evacuation and repatriation is increasing this year.

How the SHC and UC SHIP Work Together

The SHC and UC SHIP work together to provide comprehensive medical care that meets the diverse, individual needs of our students.

• You must first seek non-emergency medical care at the SHC by meeting with your primary care provider. If you need off-campus, non-emergency services, you must first contact your primary care clinician before obtaining non-emergency medical services. Your diagnosis and location will determine whether a referral will be granted. The referral ensures that your additional care will be covered by the Plan. This referral is required regardless of the distance from the campus that you obtain care.

You Need a Referral for Care Outside of the SHC

When you start with an SHC referral, you can choose from UC Family or other health care providers — whether in or out of the Anthem network — and get necessary care that’s covered by UC SHIP.

Keep in mind that using UC Family or other Anthem in-network providers can save you money.

UC medical centers — and affiliated professional providers — are members of the Anthem Blue Cross Prudent Buyer network, but have agreed to offer their services to UC SHIP members at an even lower rate. If you are referred for services outside of the SHC, ask for provider recommendations. You can also contact UC Irvine Health or Anthem for assistance with locating a network provider — it will help you lower your out-of-pocket expenses.

UC Irvine Health at:

• main number (714) 456-9990

Call Anthem at:

• customer services (866) 996-8566

DO NOT SKIP THIS STEP: You must get an SHC referral for care outside of the SHC regardless of the distance from campus. Referrals are not required for emergency room services or Urgent Care Clinic visits.

Get the Care You Need

Go to the Student Health Center. This is the required first step—except in an emergency—to get care that’s covered. You’ll find the SHC shown—your health home at UC Irvine—on the campus map at Bldg. 5. Call (949) 824-5301 to schedule an appointment.

Get a referral. If you need non-emergency care outside of the SHC, you’ll need a referral from the SHC. This referral is an “okay” to receive additional care. Without it, your care won’t be paid for by the Plan. This referral is required regardless of the distance from the campus that care is received. Referrals are not required for emergency room services or Urgent Care Clinic visits.

Make the most of in-network coverage. Use the SHC referral with UC Irvine Health or other members of the UC Family’s nationally ranked medical centers, affiliated facilities, and professional providers—you’ll receive specialty care at low student rates when you do.

Get help. If you have questions, call the SHC at (949) 844-9388 (Insurance Services). Or contact Anthem Blue Cross (Anthem)—our medical plan administrator—at (866) 940-8306 and anthem.com/ca.

In an emergency. Go to the nearest emergency room, or Urgent Care Clinic, if appropriate — no referral needed.

Where to Find the SHC

Online: www.shs.uci.edu

Locations:

SHC (Bldg. 5 on the campus map):
• Student Health
• Student Health Dentistry
• Peltason and Pereira Drives

Dental Clinic (Bldg. 5 on the campus map):
Access the street from the main SHC, also at the corner of San Andreas and Prewett Drive

By Phone:

(949) 824-5010 (main number)
(949) 824-5301 (appointments for Dental Care)
(949) 824-5304 (Insurance Services)
(949) 824-5303 (Insurance Services)
(949) 824-5304 (Insurance Services)
(949) 824-4821 (Student Health Dentistry)
(949) 824-7606 (Insurance Services)

Stop by the SHC, visit the campus map in the SHC lobby, or call (949) 824-5301 to get a referral. This referral is required regardless of the distance from the campus that you obtain care.

In an emergency. Go to the nearest emergency room, or Urgent Care Clinic, if appropriate — no referral needed.

UC SHIP Makes It Easy

Whenever you go, you’ll find care is close at hand:

• On campus at the Student Health Center (SHC)
• At any UC medical center, affiliated facilities and professional providers (you’ll get an additional UC Family discount)
• Throughout the United States with providers in the UC Family

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Your Medical Coverage

Highlights of your UC SHIP coverage are shown below. The Benefit Year Deductible applies unless stated otherwise. Visit www.ucop.edu/ucship for details. Certain expenses and services are excluded from Medical coverage. You’ll find a list in the “Access Benefits Administration Info” section of the UC SHIP site at www.ucop.edu/ucship.

ANNUAL DEDUCTIBLES

The amounts you are responsible to pay before UC SHIP begins paying for services in each category.

- **Medical**: $0
- **Pharmacy**: $50

SEPARATE ANNUAL LIMITS ON YOUR OUT-OF-POCKET COSTS

Once you pay this amount toward each category of your covered prescriptions, UC SHIP steps in to pay 100% of your combined medical and pharmacy costs.

- **Medical**: $4,400
- **Pharmacy**: $3,000

SEPARATE BUDGET/FAMILY DEDUCTIBLES

The amount you are responsible to pay before UC SHIP begins paying for services in each category.

- **Medical**: $7,000
- **Pharmacy**: $5,000

Your Pharmacy Coverage

Catamaran is the new pharmacy benefit administrator for UC SHIP. You can take your prescription to any pharmacy, but you’ll pay the lowest costs if you take it to the SHC or any other Catamaran in-network pharmacy.

IN-NETWORK

- **Dental**: $0
- **Vision**: $0

OUT-NETWORK

- **Dental**: $100
- **Vision**: $100

Your Dental Coverage

UC SHIP provides the highest benefits when you receive services from dentists in the Delta Dental PPO network. The Dental Clinic at UC Irvine’s Student Health Center is in the Delta Dental PPO network. You decide how you want to manage costs by selecting an in-network or out-of-network dentist. Certain expenses and services are excluded from Dental coverage. Find a complete list in the “Access Benefits Administration Info” section on the UC SHIP site at www.ucop.edu/ucship.

IN-NETWORK

- Preventive and Diagnostic Services: Includes: Oral exams; cleanings (once every 6 months); X-rays (one bite-wing film every 2 years); fluoride treatment; sealants

OUT-NETWORK

- Preventive and Diagnostic Services: Includes: Preventive and diagnostic services

Your Vision Coverage

UC SHIP covers a greater portion of your fees when you receive exams, glasses or lenses from a provider in the Anthem Blue View Vision Insight Plan network. Manage your budget wisely — if you use a retail provider, be sure to determine whether it is in a network. When you use an out-of-network provider, you pay the retail charge minus the amount covered by the insurance plan.

IN-NETWORK

- **Anthem Blue Cross PPO**: Includes: Eye exams; eyeglass frames; contact lenses; Vision Select Savings Plan

OUT-NETWORK

- **Anthem Blue Cross PPO**: Includes: Eye exams; eyeglass frames; contact lenses; Vision Select Savings Plan

Get In Touch!

Take care of yourself, UC Irvine. If you need help, you’re covered:

- **Student Health Center**
  - Main Line (including after hours): (949) 824-5301
  - Appointments: (949) 824-5201
  - Insurance Services: (949) 824-8818
  - Dental Clinic: (949) 824-5017
  - Counseling Center: (949) 824-6472
  - Anthem Blue Cross: (949) 824-8815

- **Anthem Blue Cross and Blue View**
  - Vision Customer Service: (800) 765-6003
  - Catamaran Pharmacy Services: (800) 765-6003
  - Delta Dental Customer Service: (800) 765-6003
  - UC Irvine Medical Center: (949) 824-5017
  - UC Irvine Health: (949) 824-5017

Visit UC SHIP online